

New facility manager brings leadership and energy

Among picturesque grounds and park like gardens of Lower Vogeltown arises a beautiful purpose-built rest home and hospital facility, Ultimate Care Rhapsody.

Spacious and welcoming, the facility has an abundance of lounges and communal areas where residents can mingle and feel at home. Large bedrooms, with some rooms accommodating double occupancy, allow for a comfortable home life. Residents also enjoy a lovely, large dining area.

Ultimate Care Rhapsody team is committed to providing the best possible healthcare services to residents and their families. There is also no need to go far for shops and amenities as everything for residents is found nearby.

“We are very proud of our long connection to our community and the caring role that we play in our resident’s lives,” says Wayne Samways, who recently joined the Ultimate Care Group family as the facility manager at Rhapsody.



The Ultimate Care Rhapsody team is committed to providing the best possible healthcare services to residents and their families.

Wayne describes himself as a true people person and family man who engages with people of all levels. “I love the Taranaki and enjoy the life my family and I have had here for over 20 years.”

Wayne has worked across government, corporate and charity institutions, where he focused on management and leadership, health and social governmental services and learning and development.

He is a positive and caring person and enjoys working with people and the leadership that it brings. “In my career I have focused on education, coaching/mentoring and

guidance for a number of years, I am truly passionate about supporting people to become proactive, positive and high achieving through coaching, leadership and energy.”

Wayne carries this innovative approach to work through to his new role, where his emphasis for Rhapsody is to continually evolve the culture of exceptional care for residents and a great place to work for the staff.

“Our team is amazing. You will find that everyone here is caring and friendly. We know that it is the little things that matter to our residents and we

try our utmost to welcome them to their new home,” Wayne says.

Offering multiple levels of care from rest home, hospital level and respite allows the team to care for a wide range of members in the community.

A trusted name in the New Plymouth community for many years, Ultimate Care Rhapsody received these glowing reviews from families recently:

“We feel most fortunate that it was possible to decorate mum’s room with dozens of photos all over the walls so that it seemed very similar to what her home looked like. That made it easier for her to settle in when she was not expecting or wanting to leave her home of 65 years.”

“Everything about Rhapsody is excellent and we could not be more pleased with the facility, the grounds, the staff and the care.”

“My family is very pleased with the care and staff interaction. We would have no problem with recommending Rhapsody.”

Ultimate Care Rhapsody is located at 30 Mill Road, New Plymouth. Call (06) 759-0080, email rhapsody@ultimatecare.co.nz or go to www.ultimatecare.co.nz



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